

AURORA THREAT INTELLIGENCE
SUPPLEMENTAL PRODUCT TERMS

These Aurora Threat Intelligence (“**TI**”) Supplemental Product Terms (“**Supplemental Product Terms**”) is an addendum to, supplements, and is made part of the General Terms located at <https://arcticwolf.com/terms/general-terms/> (or such other similarly executed General Terms or negotiated Solutions Agreement) in place between the parties (the “**General Terms**”) (the Supplemental Product Terms and General Terms collectively referred to herein as the “**Agreement**”) and, subject to the terms herein, governs Customer’s use of the TI solution (each a “**Solution**”). These Supplemental Product Terms apply to the extent Customer has subscribed to the Solution either as a standalone offering or as part of Customer’s subscription to other Products. Any capitalized terms not otherwise defined herein have the same meanings as those noted in the General Terms. If there is any conflict between these Supplemental Product Terms and the General Terms, then these Supplemental Product Terms shall control.

1. SOLUTION.

1.1 Subject to the terms of the Agreement, Arctic Wolf will use commercially reasonable efforts to provide Customer the applicable Solution tier reflected on an Order Form in accordance with the Product Description and the Documentation available at <https://docs.arcticwolf.com/>, each of which may be updated from time to time.

2. DATA.

2.1 Data. Data processed by Arctic Wolf in the delivery of the Solution includes:

2.1.1 Solutions Data. “**Solutions Data**” means the operational system log data and any other information provided by Customer in furtherance of its use of the Solution and which Customer may elect to submit to Arctic Wolf using the Solution, including, but not limited to operational values, event logs, and network data such as flow, HTTPS, TLS, DNS metadata, cursory inventory data, operating systems and versions, users and groups from Active Directory, system level inventory, event data, and network vulnerability data, but excluding Threat Intelligence Data.

2.1.2 Data Storage. Customer’s Data is stored in Arctic Wolf’s third-party service provider data centers specified by the Platform location included on Customer’s Order Form (or within the General Terms, if identified) and may be processed as set forth in the Agreement and Data Processing Addendum.

3. TERMINATION. Except as otherwise required by law, Arctic Wolf will remove, delete, or otherwise destroy all copies of Data in its possession within one hundred-twenty (120) days following expiration or termination.

4. TRIAL ACCESS. If Arctic Wolf has made available to Customer Trial Access, Customer may use such access solely to evaluate purchase of a subscription from Arctic Wolf. The Trial Access is limited to thirty (30) days from the date Customer activates the Trial Access, unless otherwise specified by Arctic Wolf (the “**Trial Period**”). Notwithstanding any other provision of the Agreement, the Trial Access is provided “**AS IS**” without warranty or support of any kind, express or implied. Arctic Wolf may terminate Customer’s Trial Access at any time for any reason and without liability of any kind. “**Trial Access**” means free, trial or evaluation access to the Solution.