

AURORA ATTACK SURFACE MANAGEMENT
SUPPLEMENTAL PRODUCT TERMS

These Aurora Attack Surface Management (“**ASM**”) Supplemental Product Terms (“**Supplemental Product Terms**”) is an addendum to, supplements, and is made part of the General Terms located at <https://arcticwolf.com/terms/general-terms/> (or such other similarly executed General Terms or negotiated Solutions Agreement) in place between the parties (the “**General Terms**”) (the Supplemental Product Terms and General Terms collectively referred to herein as the “**Agreement**”) and, subject to the terms herein, governs Customer’s use of the ASM solution (each a “**Solution**”). These Supplemental Product Terms apply to the extent Customer has subscribed to the Solution either as a standalone offering or as part of Customer’s subscription to other Products. Any capitalized terms not otherwise defined herein have the same meanings as those noted in the General Terms. If there is any conflict between these Supplemental Product Terms and the General Terms, then these Supplemental Product Terms shall control.

1. SOLUTION.

1.1 Subject to the terms of the Agreement, Arctic Wolf will use commercially reasonable efforts to provide Customer the Solution in accordance with the Service Level Agreement, the Security Protocols, the Support Agreement, and the Documentation available at <https://docs.arcticwolf.com/>, each of which may be updated from time to time.

1.2 Arctic Wolf Technology. For purposes of these Supplemental Product Terms, Arctic Wolf Technology includes the Software. “**Software**” means the object code or underlying structure, ideas, know-how or algorithms relevant to the Solution or any software, documentation or data related to the Solution.

2. DATA; ARCTIC WOLF TECHNOLOGY.

2.1 Data. Data processed by Arctic Wolf in the delivery of the Solution includes:

2.1.1 ASM Solutions Data. “**ASM Solutions Data**” means the operational system log data and any other information provided by Customer in furtherance of its use of the Solution and which Customer may elect to submit to Arctic Wolf using the Solution, including, but not limited to operational values, event logs, and network data such as flow, HTTPS, TLS, DNS metadata, cursory inventory data, operating systems and versions, users and groups from Active Directory, system level inventory, event data, and network vulnerability data, but excluding Threat Intelligence Data.

2.1.2 Customer acknowledges and agrees that Arctic Wolf, in the performance of the Solution, may use a GeolIP service (i.e., a method of locating a computer terminal’s geographic location by identifying that terminal’s internet protocol (“IP”) address) to report the location of Customer’s IP address.

2.2 Data Storage. Customer’s Data is stored in Arctic Wolf’s third-party service provider data centers located in the United States and may be processed globally in accordance with the DPA.

3. TRIAL ACCESS. If Arctic Wolf has made available to Customer Trial Access, Customer may use such access solely to evaluate purchase of a subscription from Arctic Wolf. The Trial Access is limited to thirty (30) days from the date Customer activates the Trial Access, unless otherwise specified by Arctic Wolf (the “**Trial Period**”). Notwithstanding any other provision of the Agreement, the Trial Access is provided “**AS IS**” without warranty or support of any kind, express or implied. Arctic Wolf may terminate Customer’s Trial Access at any time for any reason and without liability of any kind. “**Trial Access**” means free, trial or evaluation access to the Solution.

4. TERMINATION.

4.1 Except as otherwise required by law, Arctic Wolf will remove, delete, or otherwise destroy all copies of Confidential Information in its possession one hundred twenty (120) days following expiration or termination.