

Important Updates to our Terms

Hello! We have made changes to certain terms related to our products and solutions (“Products”).

Here is a summary of the most notable and material changes to the following documents:

- [Cyber JumpStart Portal Supplemental Product Terms](#)
- [IR Services Supplemental Product Terms](#);
- [Bundle & Concierge Security Tier Descriptions](#) (“Bundles”); and
- [Product Data Processing Addendum](#) (“DPA”).

This is not an exhaustive summary of the changes. To see all the changes, please read the documents linked above.

The updates to the terms described herein will take effect in accordance with the terms governing your existing subscription. By continuing to use our Products on or after the effective date of the change, or such other date set forth in your agreement with us, you agree to these updated terms.

Cyber JumpStart Portal Supplemental Product Terms Updates:

- CRA and IR Planner are now available to customers within the Unified Portal. Terms have been updated to reflect your potential access of these tools within the Unified Portal and to provide that the Supplemental Product Terms may need to be accepted at time of access.
- The information you provide within CRA and IR Planner will be stored in applicable data centers located in regions where your other Products have been deployed. Please see the Data Storage Location Matrix within the Documentation site.

IR Services Supplemental Product Terms Updates:

- To support our data deletion practices upon completion of our Services with you, we have shortened the period of time within which you can request return of your Incident Evidence.

Bundle Updates:

- We have made changes to align terminology and address grammar, typos, cross-reference errors, and similar issues.

DPA Updates:

- We have expanded the definition of Data Protection Laws.
- We have made changes to align terminology and address grammar, typos, cross-reference errors, and similar issues.

If you have any questions about the changes we have made to these documents, please contact us at legal@arcticwolf.com. Thank you for being part of the Arctic Wolf Pack!