

# Important Updates to our Agreements and URL Terms

Hello! We have made changes to certain agreements and URL terms related to our products and solutions (“Solutions”). The changes primarily address a new offering. Here is a summary of the most notable and material changes to the following documents:

- Privacy Notice for Customers ([here](#))
- Product Technical Measures (i.e., Annex 2 to our DPA [here](#))
- Processing Details (i.e., Annex 1 to our DPA [here](#))

This is not an exhaustive summary of the changes. To see all the changes, please read the specific documents within the links included above.

The updates to the agreements and URL terms described herein will take effect in accordance with the terms governing your existing subscription. By continuing to use our solutions on or after the effective date of the change, or such other date set forth in your agreement with us, you agree to these updated terms. Please note that throughout each of the documents, we have made changes to improve clarity, fix embedded url links, and address grammar, typos, cross-reference errors, and similar issues.

## Privacy Notice for Customers:

- With our recent acquisition, we have expanded the Privacy Notice to our new Aurora Endpoint Security (formerly Cylance) offerings, relationships, operations, and the privacy laws applicable for those offerings.
- We’ve clarified that in delivering support, we may use tools (subject to your consent) that increase our efficiency.

## Product Technical Measures:

- With our recent acquisition, we have included the technical measures used to support our new offerings.

## Processing Details:

- With our recent acquisition, we have included the technical measures used to support our new offerings.

If you have any questions about the changes we have made to these documents, please contact us at [legal@arcticwolf.com](mailto:legal@arcticwolf.com). Thank you for being part of the Arctic Wolf Pack!