

Important Updates to our Agreements and URL Terms

Hello! We have made changes to certain agreements and URL terms related to our products and solutions (“Solutions”). The changes primarily address a new offering. Here is a summary of the most notable and material changes to the following documents:

- Managed Detection and Response (“MDR”) Solutions Terms.

This is not an exhaustive summary of the changes. To see all of the changes, please read the MDR Solutions Terms [here](#) (if needed, please contact legal@arcticwolf.com for the password to access).

In addition, we’ve made updates to our Security Operations Warranty Subscriber Terms to correct typographical errors. If you have enrolled in our Warranty, we encourage you to review the updated terms [here](#).

The updates to the agreements and URL terms described herein will take effect in accordance with the terms governing your existing subscription. By continuing to use our solutions on or after the effective date of the change, or such other date set forth in your agreement with us, you agree to these updated terms. Please note that throughout each of the documents, we have made changes to improve clarity and address grammar, typos, cross-reference errors, and similar issues.

MDR Solutions Terms:

- We’ve changed the name of our Customer Portal to Unified Portal.
- We’ve added a description of our new Threat Intelligence offering.
- We’ve clarified the process by which Security Incidents are defined.

If you have any questions about the changes we have made to these documents, please contact us at legal@arcticwolf.com. Thank you for being part of the Arctic Wolf Pack!