

We've Updated our Solutions Agreement and URL Terms

Hello!

We are emailing you today to let you know that we are making some updates to our Solutions Agreement and URL Terms.

Here is a summary of the most notable changes to the following documents:

- Solutions Agreement ("SA");
- Managed Detection & Response Solutions Terms; and
- Privacy Notice for Customers.

This is not an exhaustive summary of the changes. To see all of the changes, please read the Solutions Agreement [here](#), Solutions Terms [here](#), and Privacy Notice for Customers [here](#).

The updates to the Solutions Agreement and the URL terms described herein will take effect in accordance with the terms governing your existing subscription. By continuing to use our solutions on or after the effective date of the change, or such other date set forth in your agreement with us, you agree to these updated terms.

Solutions Agreement Updates:

- In an effort to streamline the contracting activities related to a purchase of our IR JumpStart offering, we have incorporated the terms for IR JumpStart in the Solutions Agreement.
- If you are a public entity customer, we've added a provision in the Solutions Agreement to contemplate our relationship and the terms that govern, along with your express consent needed to process your information in the delivery of the Solutions by our Affiliates.
- In conjunction with the modifications to our Privacy Notice, we've aligned the Confidentiality provision of the Solutions Agreement with the categories of personal data we may obtain from you in the delivery of the Solutions.
- In the delivery of the Solutions to you, Arctic Wolf captures threat intelligence data that we use in the delivery of our Solutions across our customer base. This has been contemplated in the Solutions Data provision of the Solutions Agreement.
- We have updated the terms of the Solutions Agreement to comply with the requirements of the California Privacy Rights Act.
- Throughout the Solutions Agreement, we have made changes to improve clarity and address grammar, typos, cross-reference errors, and similar issues.

Managed Detection and Response Solutions Terms:

- We have clarified that the data center for the storage of your Solutions Data will be set forth on the Order Form.
- Throughout the Managed Detection and Response Solutions Terms, we have made changes to improve clarity and address grammar, typos, cross-reference errors, and similar issues.

Privacy Notice for Customers:

- Our Privacy Notice for Customers sets forth our privacy practices for our new product and service offerings.
- The Privacy Notice has been updated to contemplate the new requirements under the California Privacy Rights Act and to further clarify that Privacy Notice pertains to those circumstances where we are a processor of your personal data.
- We have provided further clarity related to the types of personal data that we collect from you in the delivery of our Solutions and have clarified that we will not use your personal data we collect from you as a processor for joint sales or product promotion purposes.
- We have provided further clarity on where your personal data may be processed.
- We have added specific in country Privacy Supplements for the new geographies in which we operate.

- Throughout the Data Processing Addendum, we have made changes to improve clarity and address grammar, typos, cross-reference errors, and similar issues.

If you have any questions about the changes we have made to these documents, please contact us at legal@arcticwolf.com. Thank you for being part of the Arctic Wolf Pack!