We've Updated our Solutions Agreement and URL Terms

Hello!

We are emailing you today to let you know that we are making some updates to our Solutions Agreement and URL Terms.

Here is a summary of the most notable changes to the following documents:

- Solutions Agreement ("SA");
- Managed Detection & Response Solutions Terms; and
- Data Processing Addendum.

This is not an exhaustive summary of the changes. To see all of the changes, please read the Solutions Agreement <u>here</u>, Solutions Terms <u>here</u>, and Data Processing Addendum <u>here</u>.

The updates to the Solutions Agreement and the URL terms described herein will take effect in accordance with the terms governing your existing subscription. By continuing to use our solutions on or after the effective date of the change, or such other date set forth in your agreement with us, you agree to these updated terms.

Solutions Agreement Updates:

- We are growing! We have added references to certain applicable data privacy, trade control, consumer protection, and copyright laws which may apply with respect to our transactions with customers located in those regions.
- We have added and further clarified your responsibilities as it relates to updated features and functionalities that you may elect to deploy within our Solutions.
- Should you elect to use certain features, we have added terms align expectations on what you may expect as a result of using those features and the potential impacts to you.
- We've updated that we will communicate these changes to you via email.
- Throughout the Solutions Agreement, we have made changes to improve clarity and address grammar, typos, cross-reference errors, and similar issues.

Managed Detection and Response Solutions Terms:

- We have added descriptions of new features and the requirements you may have if you use those features.
- Throughout the Managed Detection and Response Solutions Terms, we have made changes to improve clarity and address grammar, typos, cross-reference errors, and similar issues.

Data Processing Addendum:

- We have updated our Data Processing Addendum and the referenced Standard Contractual Clauses to align with the requirements set forth within the UK GDPR, including the UK Standard Contractual Clause Addendum.
- Throughout the Data Processing Addendum, we have made changes to improve clarity and address grammar, typos, cross-reference errors, and similar issues.

If you have any questions about the changes we have made to these documents, please contact us at legal@arcticwolf.com. Thank you for being part of the Arctic Wolf Pack!