

**MSP PLUS PRODUCT DELIVERY REQUIREMENTS
FOR
AURORA SECURITY OPERATIONS PRODUCTS**

These MSP Plus Product Delivery Requirements for Aurora Security Operations Products ("**SecOps PDR**") apply to MSP Plus partners ("**Partners**") authorized to sell, use, and/or deliver the Security Operations Products ("**Products**") identified on the Product List located at <https://arcticwolf.com/terms/product-list/> which may be updated from time-to-time ("**Product List**"). The MSP Plus Partner Addendum and all associated terms referenced therein (the "**Addendum**") are incorporated into this SecOps PDR by reference. **ALL CAPITALIZED TERMS USED HEREIN AND NOT OTHERWISE DEFINED SHALL HAVE THE MEANING ASCRIBED TO THEM IN THE ADDENDUM.** Partner understands and agrees that its sale, use and delivery of Products as an MSP Plus partner requires compliance with the following responsibilities and obligations:

- 1. End User License Agreement.** Use of the Products by Partner is subject to the General Terms. Partner is deemed the "Customer" within the applicable General Terms where Partner is delivering Products to an End User as a managed service provider.
- 2.** The General Terms are modified as follows for purposes of Arctic Wolf's delivery of Products to Partner: (1) the license grant in the General Terms shall be extended to allow the Partner to use such Products for the benefit of the End Users, (2) the fees and payment section of the General Terms will be superseded by the terms of the Addendum, and (3) "Confidential Information" (as defined in the General Terms) and provided by the End User for the delivery of the Products (also referred to as "Customer Information" as defined in the Privacy Notice set forth at <https://arcticwolf.com/privacy-policy-for-customer-portal-users/> as may be updated from time-to-time) shall extend to the Confidential Information of the End Users. In addition to any other requirements set forth in the Addendum, Partner must have with each End User related to its deployment of the applicable Products those terms and conditions as set forth in the General Terms.
- 3. License.** Partner may access and use the applicable Products set forth in an applicable Order Form solely (i) in Partner's role as an MSP Plus partner; and (ii) on behalf of and for the benefit of known third party End Users, and not for the benefit of Partner's own network or the network of any other third party. End Users must be listed on an applicable and active Order Form.
- 4. Support Obligations for Products.** Technical Support Services shall be provided to Partner by Arctic Wolf as set forth in the General Terms. Partner will provide support to Customer in accordance with the AWPTSS Terms.