

Important Updates to our Agreements and URL Terms

Hello! We have made changes to certain agreements and URL terms related to our products and solutions ("Solutions"). The changes primarily address a new offering. Here is a summary of the most notable and material changes to the following documents:

- Solutions Agreement ("SA");
- Bundle Descriptions ("Bundles"); and
- Managed Detection and Response ("MDR") Solutions Terms.

This is not an exhaustive summary of the changes. To see all of the changes, please read the SA [here](#), the Bundles [here](#), and the MDR Solutions Terms [here](#) (if needed, please contact legal@arcticwolf.com for the password to access).

In addition, we've made updates to our Security Operations Warranty Subscriber Terms. If you have enrolled in our Warranty, we encourage you to review the updated terms [here](#).

The updates to the agreements and URL terms described herein will take effect in accordance with the terms governing your existing subscription. By continuing to use our solutions on or after the effective date of the change, or such other date set forth in your agreement with us, you agree to these updated terms. Please note that throughout each of the documents, we have made changes to improve clarity and address grammar, typos, cross-reference errors, and similar issues.

SA Updates:

- We have announced a new incident response retainer offering and have updated the SA to reflect this new product.

Bundle Updates:

- The new incident response retainer offering has been added to the Total Bundle for new and renewing retainer customers.

MDR Solutions Terms:

- We've provided definitional clarification related to Security Incidents and Emergencies.
- We've enhanced our standard Data Explorer offering and have made changes accordingly.

If you have any questions about the changes we have made to these documents, please contact us at legal@arcticwolf.com. Thank you for being part of the Arctic Wolf Pack!