

Important Updates to our Agreements and Associated Terms

Hello! We have made changes to certain URL terms pertaining to our products and solutions (“Products”) as summarized in this notification.

The changes were primarily made to reflect the end of life of our Cyber JumpStart (“CJS”) Portal Product. The features and tools available to you within the CJS Portal, to the extent applicable, are now available on the Platform and accessible within the Unified Portal.

Here is a summary of the most notable and material changes to the following documents:

General Terms <https://arcticwolf.com/terms/general-terms/>:

- We have clarified the terms update process in Section 12, Updates.

Supplemental Product Terms (ASA, IR360, and MDR) <https://arcticwolf.com/terms/under the heading Supplemental Product Terms>:

- All references to the Cyber JumpStart Portal have been removed and any tools or features available to you within the Cyber JumpStart Portal are now available within the Platform and accessible on the Unified Portal.

AVM Supplemental Product Terms:

- All references to the Cyber JumpStart Portal have been removed and any tools or features available to you within the Cyber JumpStart Portal are now available within the Platform and accessible on the Unified Portal.
- Arctic Wolf may provide trial access for the Product and/or separately offered features and has added terms to contemplate any such trial access.

Processing Details <https://arcticwolf.com/terms/processing-details/>:

- All references to the Cyber JumpStart Portal have been removed to reference the Platform and access via the Unified Portal.

Product Technical Measures <https://arcticwolf.com/terms/product-technical-measures/>:

- All references to the Cyber JumpStart Portal have been removed to reference the Platform and access via the Unified Portal.

In addition, and to the extent needed, we have made changes to these documents to align terminology, clarify obligations, and address grammar, typos, cross-reference errors, and other similar issues. This is not an exhaustive summary of the changes. To see all the changes, please see our website at <https://arcticwolf.com/terms> for these documents, along with a copy of this Change Summary.

If you have any questions about the changes we have made, please contact us at legal@arcticwolf.com. Thank you for being part of the Arctic Wolf Pack!